

Hyatt Regency Orlando International Airport

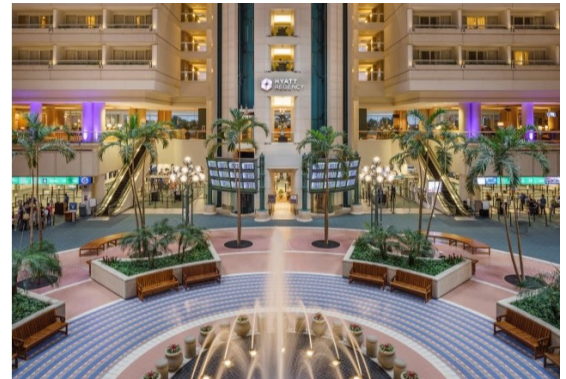
HEALTH AND SAFETY PRECAUTIONARY MEASURES

The Hyatt Regency Orlando International Airport is committed to caring for our guests and colleagues, as your safety and wellbeing are always our top priority. We remain vigilant in following cleaning procedures and safety protocols to ensure that we are providing a safe and enjoyable environment.

We would like to share some of the health and safety precautions you can expect.

ARRIVAL EXPERIENCE

- ◆ Mobile Check-In & Keyless entry is available through the World of Hyatt App
- ◆ Plexi shields with transaction portals limits contact at front desk for a more traditional check-in
- ◆ Social distancing signage and floor decals throughout public areas
- ◆ Guest room keys sanitized after each use
- ◆ Credit card chip & pin reader sanitized after each use
- ◆ Bell Carts sanitized after each use
- ◆ All high-touch surface areas in hotel lobby are cleaned every two hours with approved high-grade disinfectant cleaning agent



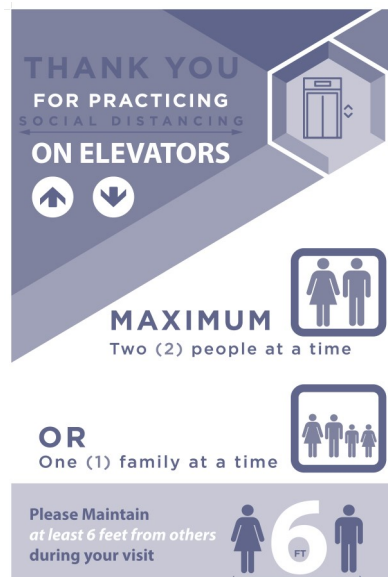
COLLEAGUES & GENERAL SAFETY

- ◆ Daily health screening of colleagues to include temperature check
- ◆ Protective masks and gloves required of all colleagues
- ◆ Hand sanitizer stations prominently placed throughout Hotel, to include lobby, restaurant, event space, fitness center, and colleague work areas
- ◆ Continuous colleague training on social distancing, PPE, proper disinfecting and hygiene



GUESTROOM

- ◆ Guestrooms and suites have a resting period of 24 hours prior to being assigned to another guest, when business levels allow
- ◆ Contactless delivery of guest request items
- ◆ All in-room collateral removed and available on TV
- ◆ **stayconnect® mobile app**
Available in all guest rooms, enables you to use your cell phone as your TV remote



**HYATT
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ORLANDO INT'L AIRPORT

Above information is subject to change

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HEALTH AND SAFETY PRECAUTIONARY MEASURES

FOOD AND BEVERAGE

- ◆ Dining spaces have been modified to allow for limited touch points and proper social distancing
- ◆ Acrylic shields with transaction portals at hostess area for ordering and pick up of take out orders
- ◆ All hard touch surfaces are cleaned frequently with high grade disinfectant
- ◆ Touchless menu option available via QR code
- ◆ One-time use menus in McCoy's
- ◆ Self service buffets have been eliminated at this time



EVENTS

- ◆ Meeting space will be tailored to each event to ensure a quality experience and allow for social distancing
- ◆ Hand sanitizer available throughout meeting and event space
- ◆ Modified banquet food and beverage experience
- ◆ All colleagues will wear protective masks and gloves
- ◆ Event space is treated prior to your event with high-grade disinfectant using an electrostatic sprayer



ACTIVITIES AND AMENITIES

- ◆ Lounge seating modified on pool deck to allow for appropriate social distancing
- ◆ Increased signage at the pool deck
- ◆ Fitness center equipment cleaned every two hours
- ◆ Increased signage in fitness center encouraging guests to clean equipment before and after each use



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